STEPHEN H. HULME - PMP / PMI-ACP / CSM

919-523-3559 | SHULME801@GMAIL.COM | GITHUB.COM/SHULME801 | LINKEDIN.COM/IN/SHULME801

Business and Technology Leader, software developer, Agile Program Manager. Unusually broad and deep experience and interests. Servant leader and excellent communicator, with deep software knowledge and a passion for learning.

- ➤ A leader in Digital Transformation initiatives at Fortune 50 and US Government enterprises.
- ➤ Proven success in delivering cutting edge solutions, using cloud infrastructure and full stack web development to solve critical business problems for government, financial, and telecom organizations.
- ➤ Deep experience in business development, customer and partner relationships, getting to "yes".
- ➤ Exceptional track record of motivating teams to achieve maximum productivity while building team cohesion.
- ➤ Well versed in communicating with all levels through an organization to meet and exceed leadership objectives.
- ➤ Non-stop learner. Balanced background in management, technology, liberal arts, and communication skills.

AREAS OF EXPERTISE

- ➤ Multi-year, large scale IT Program and Engagement Management.
- ➤ PMO management.
- ➤ Assisting teams in defining/aligning strategic objectives and key results.

- ➤ VMware and virtualization technologies.
- ➤ Cloud Services/Enablement.
- ➤ Project Management tools (e.g., Confluence, Jira).
- ➤ Professional Services management.

- ➤ React.js, MongoDB, JSON, Materialize.
- ➤ Agile and waterfall methodologies.
- ➤ Python, Numpy. AI Coursework (Neural Networks).

CURRENT CERTIFICATIONS / CREDENTIALS

- ➤ Project Management Professional (PMP), Project Management Institute (Certificate #247662).
- ➤ Agile Certified Practitioner (PMI-ACP), Project Management Institute (Certificate #1826094). Renewed October 2023.
- ➤ Certified Scrum Master (CSM), Scrum Alliance (Certificate #744125).
- ➤ Active US Government security clearance – details upon request.
- ➤ Software development applications on GitHub – details and links upon request.

PROFESSIONAL EXPERIENCE SUMMARY

VMWARE FEDERAL, RESTON, VA / RALEIGH, NC   **SEPTEMBER 2015 – PRESENT**
Program Manager

- Business owner, delivering VMware professional services for Federal customers, including the multi-year programs at FBI, DEA, Bureau of Indian Affairs, Department of Defense (US Marine Corps, Air Force, Defense Language Institute, Defense Adjudication Activity).
- 2022 – Successful delivery of US Air Force Battle Lab on Demand program that led to $2 million additional professional services business. Key technologies: VMware Cloud Foundation, vRealize Suite for Cloud Management, Horizon Virtual Desktop Infrastructure, Workspace ONE for Access Management.
- 2021 -- Successfully delivered Marine Corps MARCORSYSCOM Mobile Access Management solution: a C-Level initiative to modernize and expand capabilities of the Corps' hybrid cloud to allow "bring your own device" connectivity.
- 2020 – Successfully delivered Virtual Desktop Infrastructure (VDI) program in AWS Government Cloud and on-premises for Dept of Homeland Security.
- Delivered numerous, confidential systems for the intelligence community. One example is FBI Justice Cloud 2.0, which moves key FBI databases to on-prem cloud, such as the National Instant Background Check System (NICS) and Law Enforcement Enterprise Portal (LEEP), realizing a significant cost savings for the agency.

ADOBE SYSTEMS FEDERAL, RESTON, VA / RALEIGH, NC   **FEBRUARY 2015 – SEPTEMBER 2015**
Senior Project Manager

- Responsible for managing software development projects, and implementations, of Adobe Experience Manager (AEM).
- Successfully resurrected Enterprise Class web development project (classified) at a large Federal agency, achieving project goals.

COMPLETED MS in INFORMATION SECURITY & ASSURANCE.   **JULY 2014-FEBRUARY 2015**

SGI FEDERAL, ANNAPOLIS JUNCTION, MD / RALEIGH, NC   **JUNE 2012 – JUNE 2014**

PMO Director

- Created, organized, and led a world-wide Program Management Office (PMO), delivering services which resulted in $150 M Total Customer Value (TCV) per year.
- Streamlined revenue recognition processes by defining and implementing a Project Accounting System for SGI World-Wide services.
- Led two major multinational supercomputer installations, including the Total SA "Pangea", a complex, multi-million dollar, supercomputer deployment, providing over $2M in professional services for factory test and installation.
- Translated from the French a 70-page, detailed sequence of test cases, containing a series of instructions and a table of expected test results. This document was the system test plan required to test the Pangea system.
- Key mover to obtain Senior Management approval for a Professional Services Automation (PSA) system. The PSA managed utilization of consultants tracked and controlled project margins, and forecast revenue. The result: more efficient utilization of resources, and anticipated cost savings of over $1M.

HEWLETT PACKARD, HANOVER, MD / RALEIGH, NC   **FEBRUARY 2010 – JUNE 2012**

Practice Principal, US Public Sector

- Successfully directed large professional service practice to deliver IT infrastructure solutions, resulting in the delivery of over $100 Million in Total Customer Value annually, including $10M in professional services.
- Built and managed a 28-person professional services practice, focused on data center virtualization, and generated $10M annual revenue.

SUN MICROSYSTEMS, CARY, NC / McLEAN, VA   **DECEMBER 2001 – FEBRUARY 2010**

Practice Manager (2007 – 2010)

Technical Manager & Technical Lead (2001 – 2006)

- Built, managed, and led IT consulting services team, providing IT consulting services to the Federal government, focused on identity and access management, storage, and messaging migration.
- Lead a team of 25 architects and senior consultants, generating $9M in annual revenue.
- Directed a messaging infrastructure project at Verizon, migrating 5 million mailboxes to a new email infrastructure, resulting in the elevation of their Internet Service Provider ranking to #1.
- System Architect for Bank of America's Automated Clearing House (ACH) system, the principal interface with the Federal Reserve's ACH, handling billions of dollars in transactions annually.

EDUCATION AND HONORS

Doctor of Ministry, (expected August 2024) **Duke University Divinity School.**
- Classwork complete. 3.9 GPA.
- Writing doctoral thesis on the intersection of Theology and Artificial Intelligence.

Coding Boot Camp, Certificate (March 2018) **University of North Carolina.**
- Full-stack s/w development: JavaScript, React.
- Node.js, MEAN stack, JQuery, CSS, Materialize, HTML5.

MS, Information Security & Assurance (February 2015) **Western Governors University.**

MTS, Master of Theological Studies, *summa cum laude* (2010) **Duke University Divinity School.**
- Earned while continuing full time career. 3.9 GPA.
- Thesis written on the 3rd century Christian author and theologian, Tertullian, and his adaptation of classical rhetorical techniques to Christian treatises. Translated his treatise, *De anima* ("On the soul") from the Latin into English.

MBA, Duke University.
- Earned while continuing full time career.

BS/BA   Computer Science (*cum laude)***/Classics(Greek and Latin) (***magna cum laude***), The University of Iowa.**

Other Honors
- Duke Board of Trustees inductee to Duke Heritage Society (2023).
- Duke Divinity School Leadership Circle (2019-Present).
- Distinguished Alumni Fellow, University of Iowa (2005).
- Phi Beta Kappa.